

From: rsanz@ensr.com@inetgw
To: Microsoft ATR
Date: 1/16/02 1:16pm
Subject: Microsoft Settlement

While I appreciate the role of the Justice Department in monitoring the actions of companies throughout the US I believe we have reached the point of diminishing returns in considering additional remedies for overstepping those bounds. I also want to point out that from the perspective of the consumer we are most interested in software that works. In my experience though not perfect the MS software gives me what I need to get my work done. I think it is time to come to a settlement and move on for the sake of the economy and technology businesses as a whole. Sincerely Robert Sanz